

mobile access to our services

Effective access to your media coverage on the move

You can view our services via a range of mobile devices, such as BlackBerry, iPhone and other PDAs. Coverage formats include concise summaries, full text, article images and web links to online and social media.

PRECISE MOBILE

This service enables you to access and search coverage from multiple services from the last seven days.

1. Enter ww3.precise.co.uk into your device browser
2. Enter existing usernames/passwords and 'Remember Me'
3. Select the Service name and date you require

 For one-click access, download the Precise Mobile icon to your BlackBerry.

Users may need to optimise handset or server configurations – see below.



Precise Mobile – click-through to coverage, switch between services, dates and search coverage

EMAIL DELIVERY

Our emails have been formatted to suit mobile devices.

1. Simply click on headlines as per PC access
2. Enter existing usernames/passwords and 'Remember Me'

Users may need to optimise handset or server configurations – see below.



Email – click-through to coverage

SUPPORT NOTES

Mobile devices must have internet connectivity and JavaScript enabled.

BlackBerry

Compliant models include Storm 2, 8300, 8500, 8700, 8800, 8900, 9000 and 9700. Precise Mobile has been optimised for use on BlackBerry.

BlackBerry Enterprise Server (BES) Version 4.1 or later. Web browsing must be enabled per handset by setting the browser to the default BlackBerry browser under Browser Configuration.

To enable JavaScript: Options > Browser Configuration > Support JavaScript > Allow JavaScript Pop-ups > Save Options, then Cache Operations and delete your cache memory.

PDAs

Your device must have internet connectivity and a Microsoft-compatible browser.

Trouble shooting

Ensure that:

- You have internet connectivity by navigating to an external website
- Your device has JavaScript enabled
- You have entered the necessary usernames/passwords

Image viewing can be enhanced via Zoom and other settings.

Further support

For any further support or advice, contact your account management team who will be pleased to help.